

GOVERNMENT OF TELANGANA
TELANGANA REAL ESTATE REGULATORY AUTHORITY
DTCP Building, Ground Floor, 640,
A.C.Guads, Masab Tank, Opp. PTI Building,
Hyderabad – 500004.

EXPRESSION OF INTEREST (EOI)
EOI No: TGRERA/PGGC/EK/EOI/2025-26/4059
Date: 29/01/2026

Sub: Expression of Interest (EOI) for Supply, Installation, Configuration, and Maintenance of Electronic Public Kiosk for Public Grievance & Guidance Cell (PGGC), TGRERA

-ooOoo-

The Telangana Real Estate Regulatory Authority (TGRERA) intends to set up an **Electronic Public Kiosk with Touch Screen Interface** at its Public Grievance & Guidance Cell (PGGC) to facilitate self-service access to information and services for citizens. In line with this objective, TGRERA invites **Expression of Interest (EOI)** from reputed, experienced, and empaneled vendors for the **end-to-end supply, installation, software configuration, commissioning, and maintenance** of a suitable Electronic Kiosk system.

2. Scope of Work

The selected vendor shall be responsible for:

- **Supply** of a robust, vandal-proof, all-in-one electronic kiosk unit with integrated hardware as per specifications.
- **Installation and Commissioning** at the designated location within the PGGC premises.
- **Software Configuration** including kiosk lockdown software, pre-loading of approved content, and integration with TGRERA's digital ecosystem (read-only access).
- **Warranty and Comprehensive Annual Maintenance Contract (AMC)** for a minimum period of **3 years**.
- **Training** to PGGC staff on basic operation and troubleshooting.

3. Eligibility Criteria

Interested vendors must meet the following eligibility conditions:

- Must be an **empaneled vendor with TGTSL** or any other Central/State Government IT empanelment.
- Minimum **3 years** of experience in supplying, installing, and maintaining touch-screen kiosks for government/public sector projects.

- Should have successfully executed at least **2 similar projects** in the last 3 years (provide work orders/completion certificates).
- Must have a valid GST registration and necessary service support infrastructure in Telangana.
- Annual turnover of at least ₹50 lakhs in the last 3 financial years.

4. Submission Requirements

Interested vendors must submit the following documents in a sealed envelope super-scribed “**EOI for Electronic Kiosk – TGRERA PGGC – EOI No. _____**”:

1. **Covering Letter** expressing interest and confirming acceptance of terms.
2. **Company Profile** with details of experience, infrastructure, and technical manpower.
3. **Proof of Eligibility:**
 - GST Registration Certificate.
 - Audited Balance Sheets for last 3 years.
 - Experience Certificates/Work Orders for similar projects.
4. **Technical Proposal** detailing:
 - Proposed kiosk specifications (hardware, software, peripherals).
 - Installation methodology and timeline.
 - Warranty and AMC terms.
 - List of authorized service centres in Telangana.
5. **Commercial Quote** (in a separate sealed envelope) for the complete solution, including all taxes.

5. Key Technical Specifications (Broad Outline)

- **Kiosk Enclosure:** Standee type, rugged, suitable for public area.
- **Display:** Minimum 22” Full HD Touchscreen (Projected Capacitive).
- **Computing Unit:** Integrated Mini-PC with Intel i5 or above, 16GB RAM, 512GB SSD.
- **Peripherals:** Built-in thermal receipt printer, document scanner, webcam, QR/barcode scanner.
- **Software:** Kiosk lockdown software, remote monitoring, Windows/Linux OS with license.
- **Connectivity:** Wi-Fi, Ethernet, provision for USB.
- **Power:** In-built UPS support (min. 30 min backup).

(Detailed specifications shall be provided to shortlisted vendor.)

6. EOI Process & Timeline

Activity	Date & Time
Issuance of EOI	30/01/2026
Last Date for Submission	07/02/2026, 5:00 PM
Opening of Technical EOI	09/02/2026, 11:00 AM
Shortlisting & Notification	Within 3 days of opening
Issue of RFP to shortlisted vendors	To be notified

7. Submission Address

The sealed EOI must be submitted to:

The Assistant Director(IT)

Telangana Real Estate Regulatory Authority
DTCP Building, Ground Floor, 640,
A.C.Guads, Masab Tank, Opp. PTI Building,
Hyderabad – 500004.

8. Contact for Queries

B.V.Subrahmanyam

Designation: AD(IT),TGRERA

Cell : 9121176012

Email: ithead-rera-maud@telangana.gov.in

(Note: Any clarification sought must be requested in writing via email at least 2 working days before the submission deadline.)

9. General Conditions

- TGRERA reserves the right to accept/reject any or all EOIs without assigning any reason.
- This EOI is only for shortlisting vendors. A detailed Request for Proposal (RFP) will be issued to shortlisted vendors.
- Costs incurred in the preparation/submission of EOI shall be borne by the vendor.

**By Order of the Authority,
Telangana Real Estate Regulatory Authority (TGRERA)**

Sd/-

**Name: D.Srinivas Reddy
Designation: Secretary, TGRERA**